

First Quarter FICCIT Meeting





Audio:

- Audio for today's webinar is being broadcast via telephone
- Conference Line: 1-866-899-4679
- Participant passcode: 977-378-285

Webinar:

- Sign-in using your first and last name followed by 'FICCIT Council Member'
- If you are a guest, please sign-in with your first and last name followed by "Guest" and the organization you represent



Call to Order

- Council Member Roll Call
- Approval of November 15, 2018 Meeting Minutes
- Agenda Overview

Lead Agency Update



Early Steps State Office Program Update



2018 Legislative Annual Report



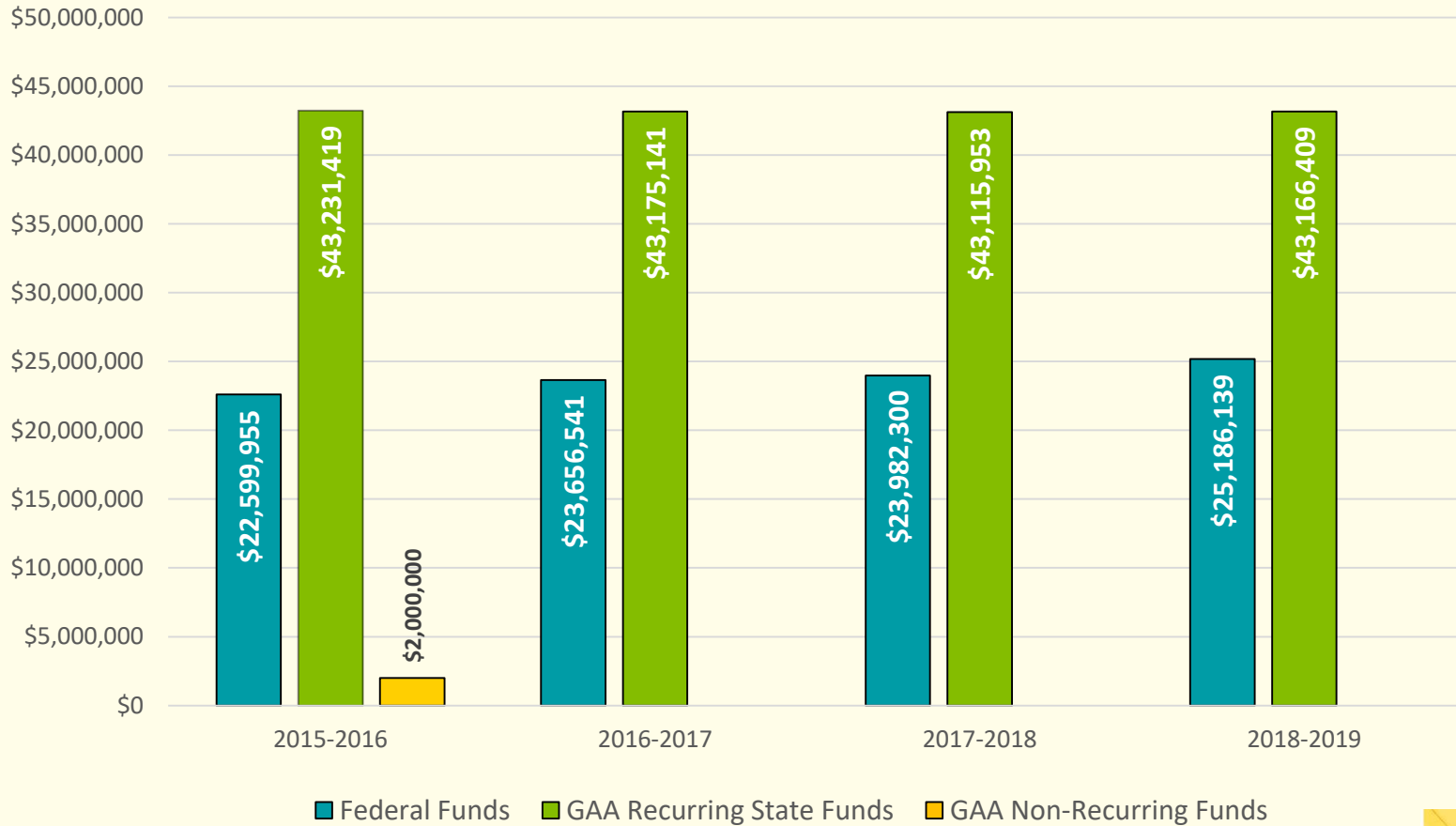


Introduction

- The Annual Report assesses the performance of the Early Steps Program, for the prior fiscal year, through performance measures, standards and actual performance.
- The performance standards that must be reported are set forth in Section 391.308(5), Florida Statutes.
- The most recent report covers FY 2017-2018 and was due to the Governor, Florida Legislature, the President of the Senate, the Speaker of the House of Representatives, and the Florida Interagency Coordinating Council for Infants and Toddlers on December 1, 2018.

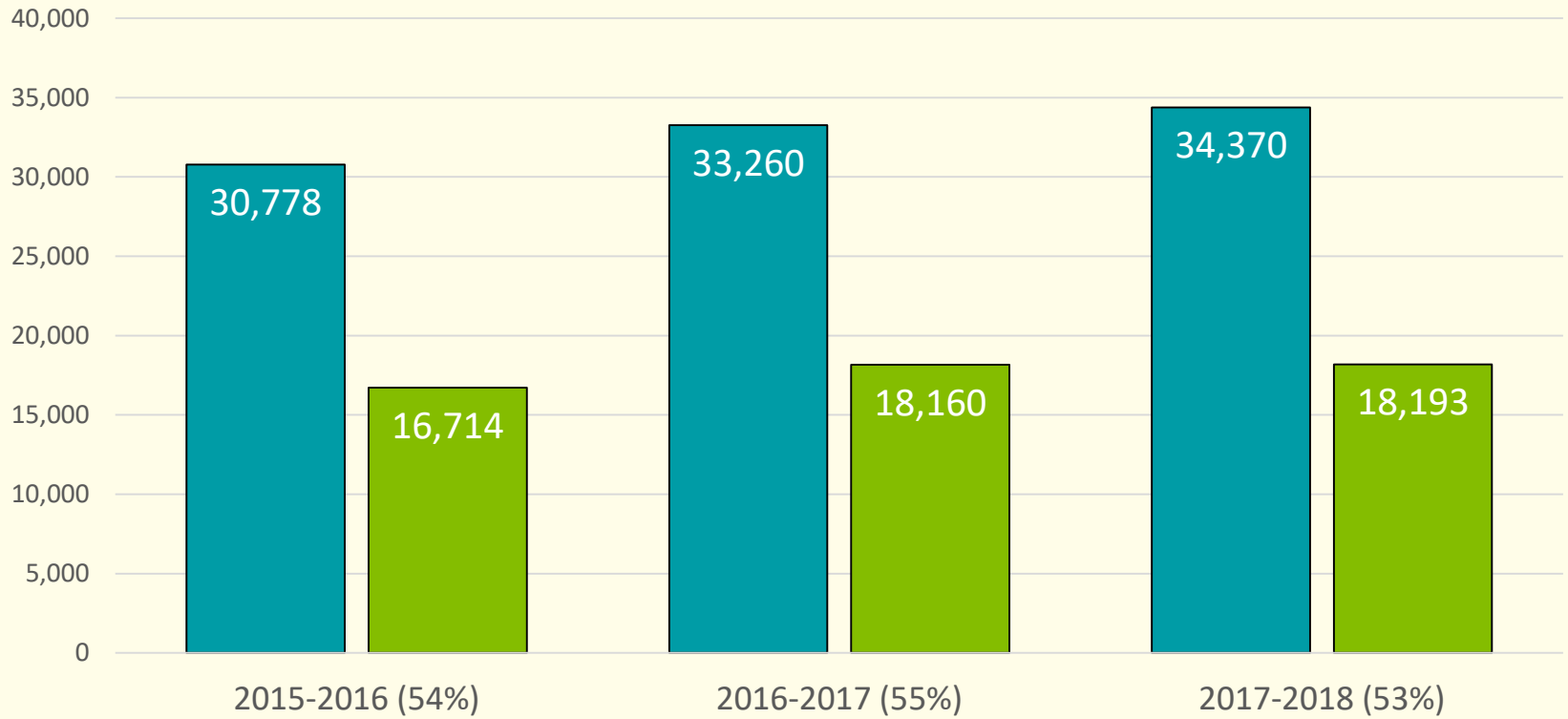


Funding





Children Served

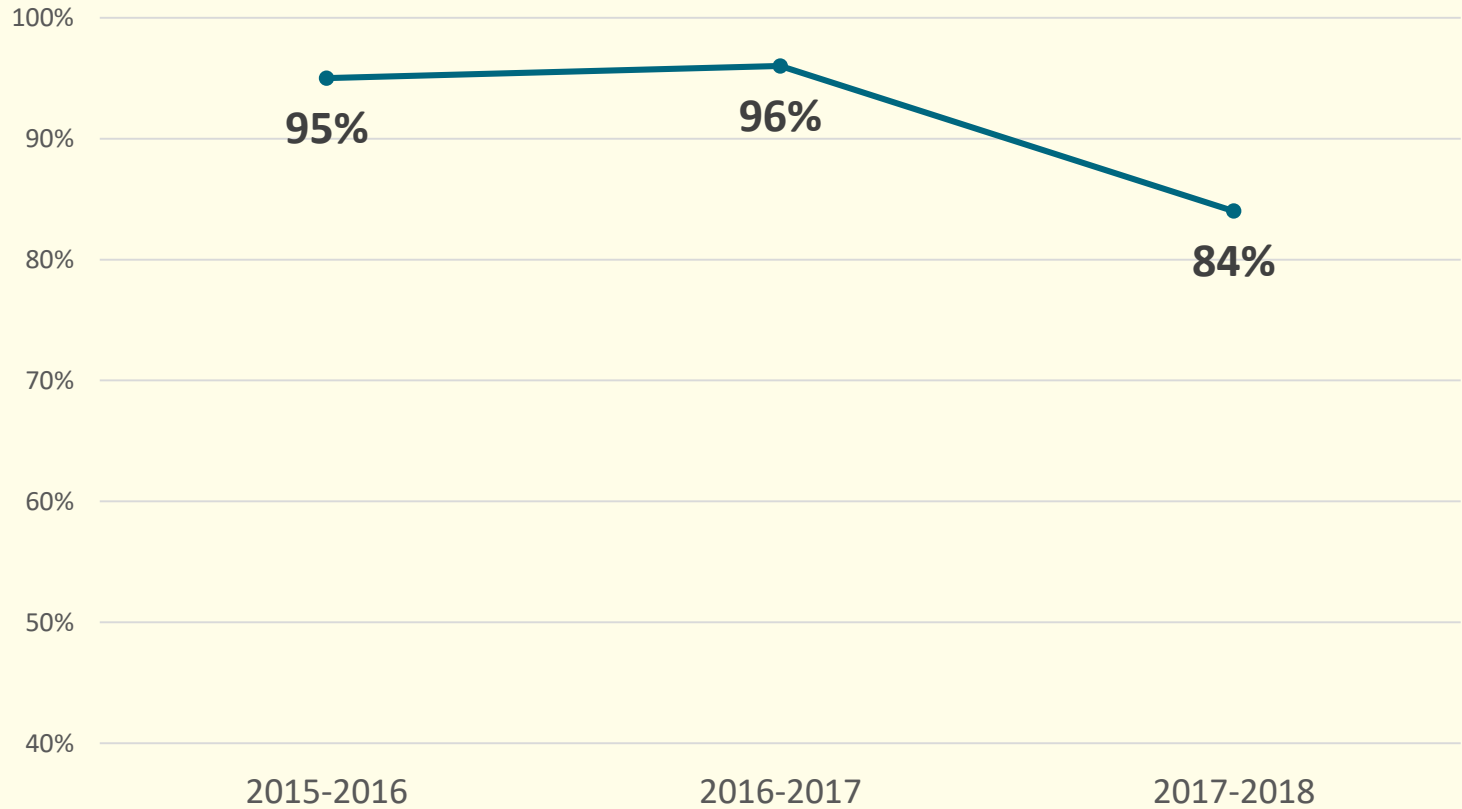


■ Total Number of Referred Children ■ Number of Referred Children Determined Eligible



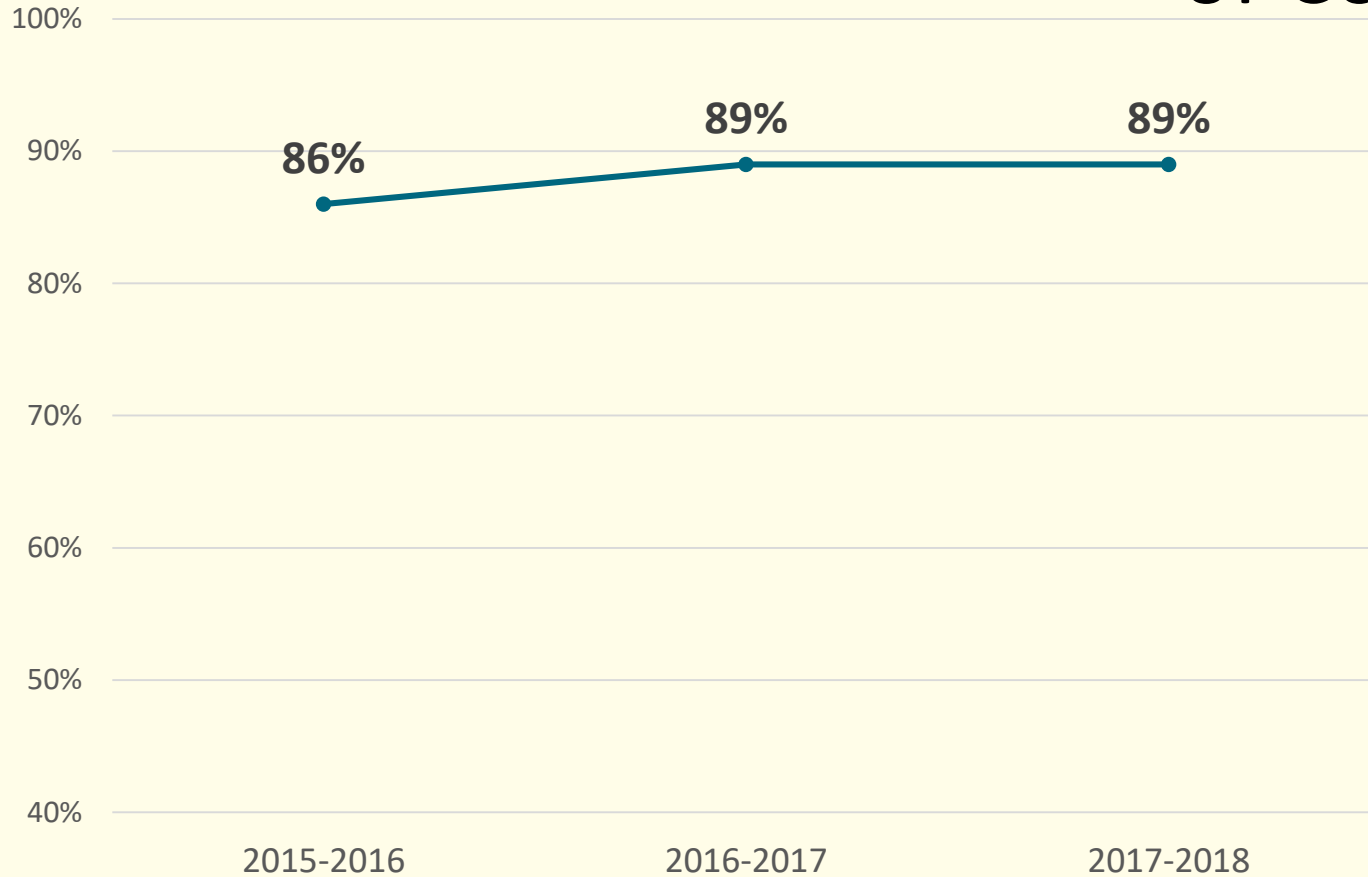


Number of Children Who Received an Evaluation and IFSP within 45 Days



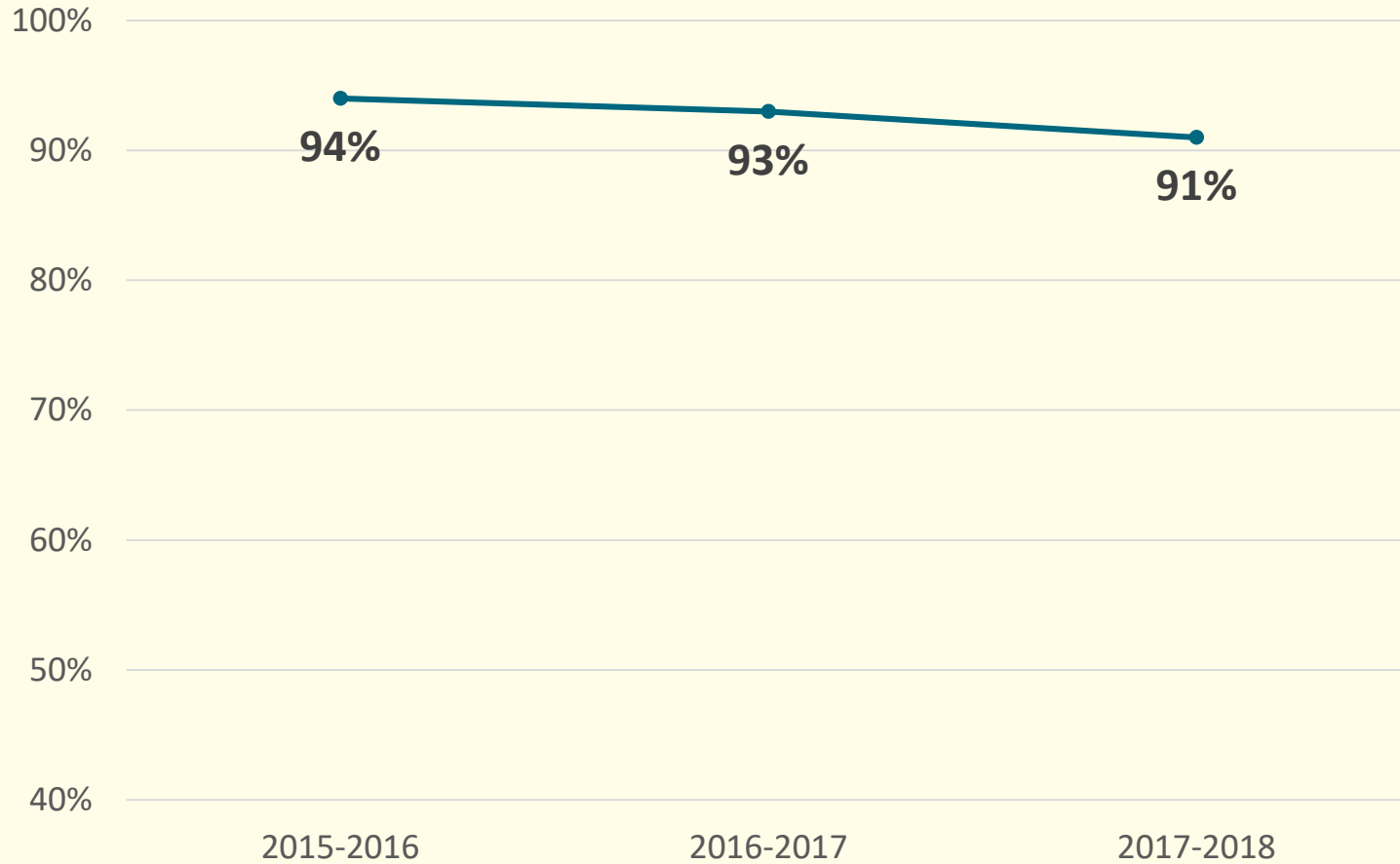


Timely Services within 30 Days of Consent



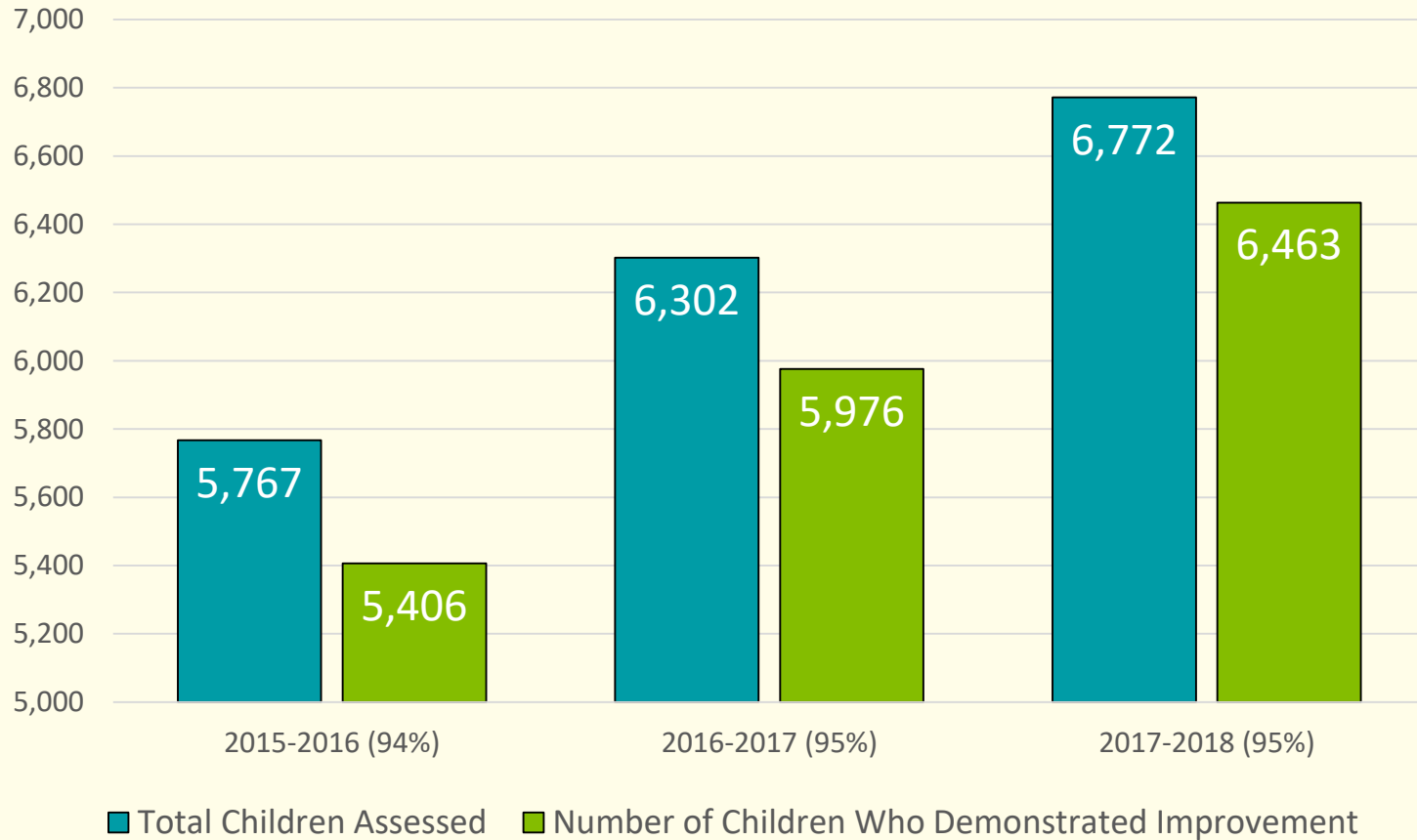


Transition





Child Outcomes





Additional Highlights

- High service satisfaction
 - 92 percent of families reported positive outcomes due to early intervention services.
 - 94 percent of families reported the program helped obtain needed services.
- There was a three percent increase in the number of families that reported the program helped communicate their child's needs.
- Further, there was an increased response rate to the family survey.



Next Steps

- Update policies to align with system changes and infrastructure improvements.
- Update monitoring tools and schedules to allow for review of federal reporting indicators on a more frequent basis.
- Implement Phase III, Year 3 of the Early Steps State Systemic Improvement Plan.
- Continue collaboration with the Agency for Health Care Administration related to the implementation of Early Intervention Services and Targeted Case Management into the Managed Medical Assistance plans.
- Convene stakeholder workgroups to ensure stakeholder involvement with program improvement and recommend action steps for inclusion in the Annual State Plan.



Questions?



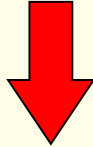



FFY 2017 Annual Performance Report (APR)





What is the APR?

- Under the IDEA (2004), Florida is required to develop a State Performance Plan (SPP) and Annual Performance Report (APR) for the purposes of evaluating our state's efforts to implement the IDEA.
 - Each state must report on their progress in meeting the measurable and rigorous targets that state established as a part of the SPP.
- Used for quality improvement purposes and to determine compliance with federal and state regulation
- How is this different from the 2018 Legislative Annual Report?

Had Slippage, Didn't Meet Target	
Maintained Performance, Didn't Meet Target	
Made Progress, Didn't Meet Target	
Met Target	



Indicator 1

- **Timely Service Delivery:** Percent of infants/toddlers with IFSPs receiving EI services on their IFSPs in a timely manner.
 - Data source: Monitoring of Local Early Steps programs
 - Target: Federal standard of 100%

Target 2017/2018	Actual Data 2016/2017	Actual Data 2017/2018	Status
100%	89%	88.7%	↔





Indicator 2

- **Services in Natural Environments:** Percent of infants and toddlers with IFSPs who primarily receive early intervention services in the home or community-based settings.
 - Data source: Services identified on the IFSP; UF Data System.
 - Target: Set by Florida with stakeholder input, approved by OSEP.

Target 2017/2018	Actual Data 2016/2017	Actual Data 2017/2018	Status
91%	92.3%	92.9%	



Indicator 3

- **Early Childhood Outcomes:** Percent of infants and toddlers with IFSPs who demonstrate improved
 - a. Positive social-emotional skills (including social relationships);
 - b. Acquisition and use of knowledge and skills; and
 - c. Use of appropriate behaviors to meet their needs.



Indicator 3

Indicator	Target 2017/2018	Actual Data 2016/2017	Actual Data 2017/2018	Status
3A1	39%	29.12%	28.52%	↔
3A2	74%	67.67%	60.1%	↓
3B1	58%	53.18%	53.49%	↔
3B2	48%	40.95%	39%	↓
3C1	58%	52.44%	51.33%	↓
3C2	69.9%	67.6%	64.86%	↓





Indicator 4

- **Family Outcomes:** Percent of families participating in Part C who report that early intervention services have helped the family:
 - a. Know their rights;
 - b. Effectively communicate their children's needs; and
 - c. Help their children develop and learn.



Indicator 4

Indicator	Target 2017/2018	Actual Data 2016/2017	Actual Data 2017/2018	Status
4A	77%	80.5%	84%	★
4B	74%	77.7%	81.2%	★
4C	89%	92%	92.1%	★





Indicator 5

- **Child Find (Birth to One):** Percent of infants and toddlers birth to 1 with IFSPs compared to national data.
 - Data Source: Statewide data.
 - Target: Set by Florida with stakeholder input, approved by OSEP.

Target 2017/2018	Actual Data 2016/2017	Actual Data 2017/2018	Status
0.74%	0.70%	0.69%	↔





Indicator 6

- **Child Find (Birth to Three):** Percent of infants and toddlers birth to 3 with IFSPs compared to national data.
 - Data Source: Statewide data.
 - Target: Set by Florida with stakeholder input, approved by OSEP.


Target 2017/2018	Actual Data 2016/2017	Actual Data 2017/2018	Status
1.92%	2.17%	2.29%	★





Indicator 7

- **Timeliness of IFSP:** Percent of eligible infants and toddlers with IFSPs for whom an initial evaluation and initial assessment and an initial IFSP meeting were conducted within Part C's 45-day timeline.
 - Data Source: Monitoring of Local Early Steps programs
 - Target: Federal target of 100%

Target 2017/2018	Actual Data 2016/2017	Actual Data 2017/2018	Status
100%	96.1%	84.3%	



Indicator 8

- **Early Childhood Transition:** Percent of toddlers with disabilities exiting Part C with timely transition planning for whom the Lead Agency has:
 - a. Developed an IFSP with transition steps and services at least 90 days, and at the discretion of all parties, not more than nine months, prior to the toddler's third birthday;
 - b. B. Notified the SEA (State Education Agency– DOE) and the LEA (Local Educational Agency – school district) where the toddler resides at least 90 days prior to the toddler's third birthday for toddlers potentially eligible for Part B preschool services; and
 - c. Conducted the transition conference held with the approval of the family at least 90 days, and at the discretion of all parties, not more than nine months, prior to the toddler's third birthday for toddlers potentially eligible for Part B preschool services.



Indicator 8

Indicator	Target 2017/2018	Actual Data 2016/2017	Actual Data 2017/2018	Status
8A	100%	93.2%	91%	
8B	100%	96.4%	95.3%	
8C	100%	93.5%	92%	



Indicator 9

- **Hearing Requests Resolved:** Percent of hearing requests that went to resolution sessions that were resolved through resolution session settlement agreements.
 - Data Source: Requests sent directly to Early Steps.
 - Target: Not required if number of resolution sessions is < 10.

FFY 2017/2018	No. of Due Process Hearing Requests	Due Process Hearing Outcomes
N/A	N/A	N/A



Indicator 10

- **Mediation Agreements:** Percentage of mediations held resulting in mediation agreements.
 - Data Source: Requests sent directly to Early Steps.
 - Target: Not required if number of resolution sessions is < 10.

FFY 2017/2018	No. of Mediations	Mediation Outcomes
N/A	N/A	N/A



Medicaid Managed Medical Assistance Update





Phased Rollout Timeline

1. December 1, 2018
 - South Florida
 - Early Steps Programs: North Dade, Southernmost Coast, Gold Coast

2. January 1, 2019
 - Central Florida
 - Early Steps Programs: Central Florida, Space Coast, Southwest, Gulf Central, Bay Area, West Central

3. February 1, 2019
 - North Florida
 - Early Steps Programs: Western Panhandle, Big Bend, North Central, Northeastern, North Beaches



Required Contracts Statewide

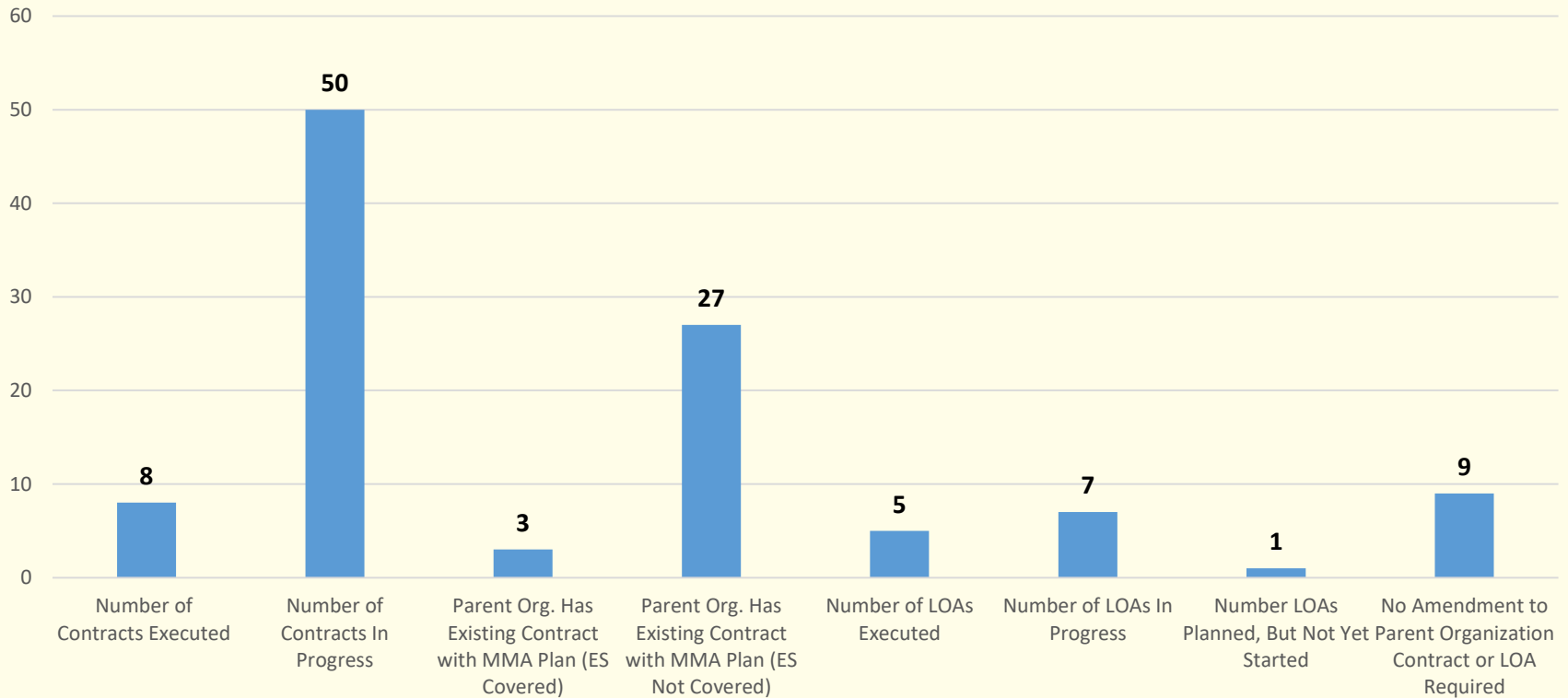
- Aetna Better Health – 6
- Community Care Plan – 1
- Children’s Medical Services – 15
- Humana Medical Plan – 15
- Lighthouse Health Plan – 2
- Miami Children’s MMA – 3
- Molina Healthcare – 3
- Prestige – 3
- Simply Healthcare – 8
- Staywell – 14
- Sunshine Health – 15
- United Healthcare – 8
- Vivida Health – 1



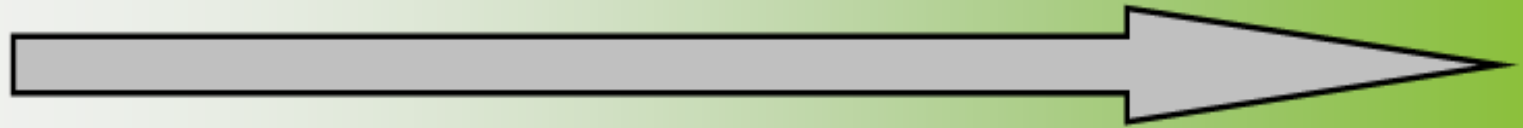


Current Status

Early Steps Statewide Status of MMA Plan Contract Execution, 1.15.2019
(94 contracts needed)



Stages of Implementation



Exploration

- Legislative Process
- AHCA ITN for MMA plans

Installation

- AHCA execute MMA plan contracts
- Continuity of Care
- Local MMA plan/LES/provider contract development
- Develop Early Steps claims submission process (Change Health Care/Early Steps Data System)
- Phase 1, 2, 3 MMA plan rollout

Initial Implementation

- Load/enroll providers in MMA plan systems
- Train on claims submission (internal, then external providers)
- Report and analyze data
- Update policy, as needed
- Communicate/address issues

Full Implementation

- Ongoing IFSP development
- Service authorization and provision
- Claims submission and payment
- Ongoing certification and credentialing of providers
- Monitor maintenance of effort



Next Steps: 100 Day Plan

- Continued collaboration with AHCA
- Technical assistance to Local Early Steps Programs
 - Phase 1: Continued, but less frequent, support began in November;
 - Phase 2: Intensive and frequent support began mid-December; and
 - Phase 3: Continued support with intensive and frequent support beginning mid-January.
- Monitoring impact on:
 - MMA Participation in IFSP Development;
 - Service provision;
 - Payor of last resort; and
 - Maintenance of effort.
- Expansion of claims submission
 - Refine system for internal providers; and
 - Expand use to external, contracted providers,



Questions?

For more details:

[Agency for Health Care Administration:
Statewide Medicaid Managed Care Website](#)

Public Comment



Council Member Successes

